

NEWS > 01 //  
2017



## THE EXCELLENCE ISSUE

ONE OF OUR CORE  
VALUES AT VEKTA  
AUTOMATION IS  
'EXCELLENCE.'

# CONTINUOUS IMPROVEMENT

By this we mean we are continuously striving for excellence in our engineering, manufacturing, software, customer relations and in our business practices.

Those of you who have had dealings with Vekta in the past would be well aware of our incessant commitment to the continuous improvement in all of these areas. This past quarter has been no exception!



[vekta.com.au](http://vekta.com.au)



Tel: 08 9248 1900  
Email: [info@vekta.com.au](mailto:info@vekta.com.au)

THE EXCELLENCE ISSUE

SOFTWARE FOCUSED ON INCREASED EFFICIENCY.



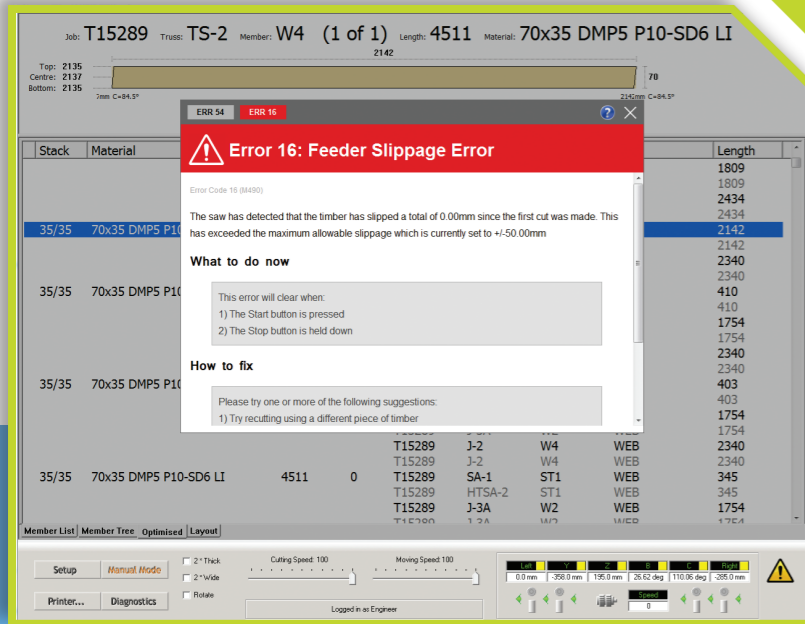
Software

In Simple, our front-end user interface program, we have focused on increasing productivity and reducing waste.

We have not only looked at how we could cut more members in a given time through optimising changes, but also how we could achieve less waste.

We have made changes aimed at keeping both the operator and management better informed of real time production performance, which we believe will help to improve the up-time on all of our saws. We have also worked on a number of areas that would allow the operator to recover from various stoppages faster and easier – again, aimed at improving uptime.

Less waste, improved uptime



INCREASED SPEED, SAFETY & RELIABILITY FOR THE RAZER



Safety

We've been trialling new settings and firmware for the past 6 weeks which allow the saws to operate noticeably faster.

On one of the trial sites we were able to increase productivity by a total of 20% while also significantly reducing stoppages!

On the Razer saws themselves, we have made a number of improvements that are aimed at increasing safety and reliability. We've also started work in areas to help reduce the need for routine maintenance, for example the incorporation of auto greasing systems.



A PRODUCTIVITY INCREASE OF UP TO 20%

Faster operation, reduced stoppages



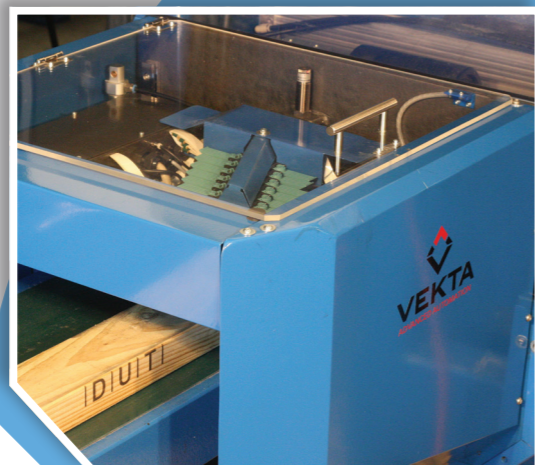
Upgrades

PRINTING TO SET YOU APART

Our eye-catching printing abilities have also been improved upon!

Quite a few additions to our printing repertoire are starting to see the light of day with some great feedback from both fabricators and builders. With over 5 years of development in our P3 Printer, we've taken printing capabilities WAY beyond simply printing stud marks and nail plate outlines!

New additions, increased capability



DEVELOPMENT INVESTMENT 5+ YEARS



Support

SUPPORT MADE EASY

When it comes to customer support, we've spent a lot of time working on our online help system 'Vekta Rescue'. The content and usability of this resource is really something we're proud of!

The amount of information on the site is just exploding and we've taken this way beyond what would generally be expected of a manufacturer.

We now have enough information on the site that our customers can reliably perform their own, detailed services on their machines. We've also made changes to our support ticket system to help ensure support issues are dealt with even faster and that our customers are ALWAYS kept well informed of the work we are doing behind the scenes!

Vast resources, fast ticket resolution





## THE EXCELLENCE ISSUE

# OUR CORE VALUES

From engineering and design to the manufacturing of products and building relationships, Vekta upholds these core values.

### SAFETY

IT'S TOP OF OUR LIST

From design to engineering, manufacturing, install and training - safety supersedes everything at Vekta.

### EXCELLENCE

OUR PRODUCTS LEAD THE WAY

At Vekta, we are continuously striving for excellence in our engineering, manufacturing, software and customer relations

### TECHNOLOGY

WE'RE ALWAYS INNOVATING

Vekta is highly adaptable and we pride ourselves on providing innovative technological solutions that are customised for each individual business and their unique needs.

### CUSTOMER FOCUS

WE'VE GOT YOU COVERED

From buying, installation, training and technical support Vekta focuses on the customer- their needs, their requirements, their satisfaction.

## ON TOP OF ALL OF THIS, WE'VE ALSO THROWN A LOT OF RESOURCES INTO IMPROVING OUR BUSINESS AS WELL.

Changes aimed at allowing Vekta to operate more efficiently and better suited to our customers' needs have been made in a number of areas. Research and Development in a couple of new products is going very well. A customer survey has gone out to all of our existing customers with a goal of finding out how we can further improve our products and services! Initial feedback has been extremely positive but we are specifically focussing on how we can improve our customers' experience!



Want to know more about what we are doing and how it can help you? Whether you're an existing customer or not - give us a shout! We'll sort you out!

Want more?  
Give us a shout!